



FAQ SECTION

o WHY YOU SHOULD CHOOSE US?

- We are completely licensed, registered and insured business entity.
- We carry 12 years of experience in this industry.
- We work with high end professional equipment and take pride of providing uncompromisingly high quality services.
- Things we do best - flexibility, detailed customization, great appearance and communication.

o WHAT KIND OF MUSIC WE PLAY?

Our playlists are created based on customers' preferences and favorite artists. We use primarily clean version. Our huge library covers best popular songs from the Early 50's till nowadays, Top 40 charts as well as variety of genres: Pop, RnB, House, Remixes, Latino, Disco, Club music and many more. [Check out our music data base](#)

o HOW WOULD YOU DESCRIBE YOUR DJ 'STYLE'?

Professional music mix in variety of genres (Top 40, Dance Remix, 90s, 00s, Country, Latino .., and more) combined with moderate to low MC interaction & dance floor lighting as part of the show.

o WHAT IS THE COST OF OUR PACKAGES?

Every event is different. Depending on number of location, equipment required, package enhancements included, lighting options and duration our fee varies. We recommend you to [fill out our request for proposal form](#) so we can give you an estimate. You can also build your own package by using our [instant quotation system - click here](#)

- **HOW DO WE BOOK YOUR SERVICES?**

After you complete and send the [request for proposal form](#) we give you an official quote. After accepted we sign a contract and collect 20% deposit. Third: you receive an access to your personal online account where you can select songs, build your timeline, make payments and complete the planning forms. A week in advance we confirm everything and on the "day of" come and perform.

- **WHO IS GONNA BE MY DJ?**

The person DJ-ing & MC-ing your event will be Yuri, unless otherwise specified.

- **HOW MANY PEOPLE DO YOU HAVE ON YOUR TEAM?**

We currently have 3 full time employees and 2 part timers. This consist of DJ&MC + assistant, photo booth attendant and a setup / break down team. At your event you should expect to have between 1-4 people working, depending on the size of the job.

- **DO YOU HAVE ANY MUSIC SAMPLES OR VIDEOS FROM YOUR WORK ?**

Yes, we do. Most of our videos are posted on our [YouTube page](#). Music mixes, samples can be found on our [SoundCloud page](#). We strive to update our directories at least a few times a year.

- **WHAT HAPPENS IF WE DECIDE TO CANCEL OR POSTPONE OUR EVENT?**

If you decide to postpone your event and we have the new date available, we'll simply reschedule and nothing changes. If you decide to cancel your plans, although we were keeping the date for you and you have payed a retainer fee, you'll receive a cancelation notice and won't be responsible to pay the remaining balance on the contract. If unprecedented circumstances occur (such as the COVID-19 pandemic) we'll issue a full refund on your deposit.

- **WHAT HAPPENS IF IT RAINS?**

As per contract we don't take responsible for any acts of God. Although we're pretty flexible and if you decide to move your function indoors we'll set up everything at the new location.

- HOW DO WE PAY YOU AND WHEN?

Upon signing we'll require a retainer fee (usually 20%) in order to confirm the booking. Your second and final payment will be due on the day of the event. Payments are accepted via your individual account (you may use any debit/credit card or PayPal). We also accept checks & cash if it's more convenient.

- TELL ME ABOUT YOUR MIRROR BOOTH AGAIN?

This is a 60inch touch screen mirror attached to a photo booth. It works just like regular photo booth, although you can use the touch screen and implemented technology to draw/sign your photo, add virtual props & emoji, choose your photo frame and more,.. and at the end: either print, email, text or share your photo on social. It's a super interactive element and its a lot of fun.

- DO YOU OFFER ANY DISCOUNTS?

Yes, we do. You can find a 5% OFF coupon on WeddingWire. We also offer a seasonal 10% discount for Monday-Thursday" events. Restrictions apply. Get in touch for more info.

- DO YOU HAVE ANY ADVICE FOR YOUR CLIENTS?

Please make sure you don't make any compromises with your once in a lifetime experience. Hire vendors with great reputation only. Ask the local pros and refer to the venue's preferred vendor list for recommendations. Communicate every detail with the people responsible to make your day extra special. On the "day of" just sit back, relax and enjoy yourself :)